Website Security Disclosure

At OneLocal Bank, we take your privacy and security seriously. This disclosure outlines how we collect, store, and protect information about your interactions with our website. By using our website, you agree to the terms outlined in this disclosure. If you do not agree with any of these terms, please discontinue using the site.

1. Information We Collect

We collect certain information automatically when you visit our website. This data helps us improve the performance, security, and user experience of the site.

- **Cookies**: Our website uses cookies to enhance your browsing experience. Cookies are small text files stored on your device that help us remember your preferences, provide personalized content, and analyze website traffic. **Opt-out**: You can opt-out of cookies by adjusting your browser settings or using the opt-out tools provided by third-party services. However, disabling cookies may limit some website functionality.
- **IP Addresses**: We may collect the IP addresses of visitors to our website. This data may help us identify and block malicious activity, improve the performance of our site, and understand usage patterns. IP addresses are stored temporarily for security and analytical purposes.
- **Web Pages Viewed**: We may track which pages are visited on our site, how long users stay on each page, and which links are clicked. This information may be used to optimize our website's content, structure, and performance.
- **Browser & Device Information**: We may collect information about the type of browser and device you are using to access our site (e.g., mobile or desktop devices) to enhance compatibility and optimize the site's functionality across various platforms.

2. How We Use Your Data

The information we collect may be used for the following purposes:

- To improve and personalize the user experience on our site.
- To enhance the security of our website and prevent malicious activities, such as fraud or unauthorized access.
- To analyze traffic patterns and optimize site content and design.
- To respond to user inquiries and support requests.

3. Data Security Measures

We take several steps to protect your data and ensure the security of our website:

- **Encryption**: All sensitive data transmitted between your device and our website is encrypted using industry-standard protocols such as HTTPS and SSL. This ensures that your information is protected from unauthorized access during transmission.
- **Regular Security Audits**: We conduct regular security audits and vulnerability assessments to identify and address potential risks to our systems and data.
- **Firewalls and Intrusion Detection Systems**: Our website is protected by firewalls and intrusion detection systems (IDS) designed to prevent unauthorized access and malicious attacks.
- **Third-Party Services**: We may use trusted third-party services for functions such as analytics, advertising, or content delivery. These services may also collect certain data (e.g., cookies) as detailed in their privacy policies. We ensure that these third parties comply with data security standards.

4. Data Retention

We retain the collected data for as long as necessary to fulfill the purposes outlined in this disclosure or as required by law. After this period, we securely delete or anonymize the data to prevent unauthorized access.

5. Changes to This Disclosure

We reserve the right to update this security disclosure as needed. Any changes will be posted on this page with an updated effective date. We encourage you to review this disclosure periodically to stay informed about how we protect your data and improve our security practices.

Contact Us

If you have any questions or concerns about this disclosure or our data security practices, please contact us.

Call Customer Support at 781-762-1800

Mon-Fri 8:30am to 5:00pm and Sat 8:30am-12:30pm.

or email us at customersupport@onelocalbank.com.